



ASSA ABLOY

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**ADAMS RITE EUROPE LIMITED
TERMS AND CONDITIONS
FOR SITE VISITS**

The following are the terms and conditions on which Adams Rite will go to site. Please read the following and sign if you wish to proceed and return to us by fax.

1. Before Adams Rite visit site this form must be received stating that you have read the "Terms and Conditions" and accept them on the basis that if the fault is not due to a product fault you are prepared to bear all costs.
2. Adams Rite will bear all costs of the visit if, once the company representative has investigated the alleged malfunction, it is apparent that the product is at fault.
3. If the product is not at fault then Adams Rite will take no further action on site.
4. Adams Rite will then issue a site visit report on their findings and send a copy to yourselves.
5. If no product fault is found an invoice will be forwarded to you for all costs incurred which is payable within 30 days at £25 per hour inclusive of travelling plus £50 call out. Where applicable hotel accommodation will be classified as an additional charge.

Site Name & Address

Company Requesting Visit

Signature

On Behalf Of

Print Name

Date

Full codes of all products related to fault
